

OREIS User Comments

Training / Preplanning

I have found the ORIES program very valuable in my research for chemicals and passenger trains. I have used it several times for training and references for all kinds of instances. Although we haven't had any hazardous materials incidents or rail car accidents I know that in the event that they happen OREIS will be there to assist us with a great depth of information and resources to help us safely mitigate any type of incident we should be faced with. Thanks again for providing such a great invaluable tool for us

Micah Tolbert
Firefighter/hazmat technician
Metropolis Fire Department
Metropolis, Illinois

I have created my own physical chemistry Hazards Identification System based on OSHA, EPA, and third party HazMat programs. OREIS has only recently been added into our county planning procedures but it will robustly augment our transportation corridor response and planning efforts in addition to assisting us by providing correlated information on the hazards present at fixed facilities.

Also, this year, the installation routine has been improved significantly. Where I was having problems before, there were none with this new release.

John Heinen
LEPC Chairman
Richland County LEPC
Richland County, Wisconsin

I have practiced with your product and have found it to be a useful training tool in preparing my people for a situation that would involve a derailment. I feel more confident now with the information you are providing and how it can benefit my department.

Tony Salinas
Bayside Fire Department
Bayside, Texas

We have not used OREIS to respond to an actual incident but have used it in a training mode. We have found it a useful training tool.

Mike Urban

**Solution Area Planner
Port Huron Fire Department
Port Huron, Mississippi**

Although our district has plenty of potential for railroad accidents, we have not had any incidents that require the use of the OREIS system. We do keep it handy and reference it quite often. It is a valuable program that I am pleased to have available.

**David Austin
Fire Chief
Weber Fire District,
Ogden, Utah**

To date we have not initiated our new squads which will have all the compatibility to use your product. We are presently using the program to familiarize our members to its full base use. We do believe that the program will be very useful to our hazmat program. We should be fully functional within the next two months and will get back to you with more feedback.

**Michael Westhoff
Hazardous Material Task Force
Los Angeles City Fire Department
La Crescenta, California**

We have used OREIS for several years and find it a great resource for our hazardous materials. In addition, we have used this software in our preparedness efforts in identifying the characteristics of hazardous materials in our community. The chemical database is very useful since it utilizes information from the AAR and Chris manual.

We highly recommend that emergency responders utilize OREIS.

**Chief Robert Symons
Rockingham Fire and Rescue
Rockingham County, Virginia**

Excellent tool. We are currently training our field users on it-very easy to teach.

**Lt. Barry Nechis
BA EMT-P
New Rochelle Fire Department
New Rochelle, New York**

So Far we are very impressed with the OREIS program. We use it on most every HAZMAT event for research. It is a good application not just for passenger train incidents. Thank God we have not had a passenger train incident yet to need it.

**Chief Roland Hamrick
Shelby Fire Department
IAFC member 44717
Shelby, North Carolina**

We have installed the program in our computers but have only used it for training. It has worked very well in HAZMAT training materials.

**Captain David McCurry
Pelham Fire Department
Pelham, Alabama**

This program will be helpful. I have only used it in training. Works well.

**Capt. Ed Dunagan
Louisville Fire Department
Louisville, Kentucky**

Although we have not used it in the field, as of yet, we are very impressed with the program. We are incorporating it into our training

**Chief James Hinton
Foley Fire Department
Foley, Alabama**

OREIS is now a key piece of our response plan. Like many communities we have trains pass through our area on a daily basis and they carry hazmat. We have OREIS not only on our IT computer but on our portable scene lab as well

**Joel Bomgardner
Assistant Chief
Bloomington Township Department of Fire and Emergency Services
Bloomington, Indiana**

I think the program is great, while we haven't had an emergency need to use it, we train part of our Special Operations division on it at least once a month to refresh their minds. The only thing that I have an issue with is the response time of looking up certain cars. I don't know if this is a standard delay but it seems to be really long. Other than that, I definitely recommend its widespread use.

Jeff Wiles
Captain Elect
Hillsdale Volunteer Ambulance Service
Member Fraternal Order of Paramedics
Hillsdale, New Jersey

For planning purposes, OREIS has a wealth of information considering the magnitude of the databases that are included in the free software. Helps in the one stop shopping craze that we all seek...since it makes our jobs easier.

Security, the necessary evil in the equation, has probably caused some delays in folks coming on board...along with IT personnel who hesitate to add any software to their recipe books. Nonetheless, use is growing and those who don't have it, won't miss it until they are confronted with not being able to ascertain answers to questions they'd like answered.

Daniel Roe
Executive Director
Arizona Emergency Response Commission
Phoenix, Arizona

We have tested OREIS several ways and are satisfied with the system. We like the assortment of databases available on it. We were unable to track truck cargo but believe this is because the trucking industry isn't on board as is the railroad industry. We have not had to use it for an actual incident.

William Raftery
Deputy Chief
Hartsdale Fire
Hartsdale, New York

Fortunately, we haven't had to use OREIS on an actual incident. However, we are running the program on our primary Engine and Fire Chief's MDTs. We access the server by dialing through our cell phones and it works very well. We actually ran a test several weeks ago and received a call from Chemtrec within a couple of minutes of submittal of the test.

Chief Tim Pope
Nashville Fire Department
Nashville, North Carolina

As a safety officer and Vice Chair of the local LEPC, I can tell you that your product has been beneficial in our planning processes. Fortunately, we have not needed to use the program on an incident yet. However, realize that it is only a matter of time until we have incident in our county and I am more comfortable with our ability to respond by having this program in my laptop computer. I highly recommend this program to all areas of emergency services throughout the country.

Gary L. Stapley
Graham County Highway Department
Graham County, Arizona

The team benefits from going through training scenarios on your program. They find that they get data quickly during these sessions. It is a good feature to be able to input a realistic tank number and see something come back on that number.

Rochester sees a high volume of AMTRAK and freight traffic through the city, so it is imperative that we have resources like OREIS in the event of an accident. We have a passenger station just outside our downtown area, so the hazard is real and present every day.

The team likes the schematics that provide information for engine and car access, electronic components, etc. OREIS is something we will always maintain on our hazmat rig computer. We hope that we will never have to use it, but know that its there and we plan on using it if a situation arises.

Patrick Agostinelli
Special Operations
Rochester Fire Department
Rochester, New York

We are still in the training phase of our hazmat setup. As of this time, we have found that it saves a lot of time using the program for guidance instead of having to look up info by book. This was seen by all on the team when the state instructors were down and were being tested in the field.

Sgt Jim Schiffner
Bainbridge Public Safety
Bainbridge, Georgia

We have fortunately not had to use the OREIS software in an actual incident. Unfortunately, we have not used OREIS in our training exercises. It would be helpful if Operation Respond could provide some online drills that would keep users of OREIS up to speed. Just some practice scenarios, involving accidental and/or intentional releases in a variety of locations would keep OREIS more prominently in the forefront of our arsenal of Hazmat/WMD tools.

Chief Mike Reynolds
Carlsbad Fire Department
Carlsbad, New Mexico
