

OREIS User Comments

Technical/Have not Used

At this point the program has some benefits but has had some difficulties with connecting, details of the database or sections that are unavailable. With connecting, since SmartPass has been added some connections have appeared but have been corrected with the help of tech support. For the database or sections unavailable, the motor carrier database for New Jersey is unavailable and therefore useless. For the diagrams of any rail, bus, train it would be nice to have more information to see to aid us in the fire industry with respect to fire or rescue response. Example; more info on the engine, electrical systems etc.

Everyone understands the need for security especially in these times so if more is needed so be it but the more we know the better we can help those who need us and the more we can protect ourselves.

San Goddess
FF/EMT
Carteret Fire Department
Carteret, New Jersey

We have (luckily) not had to use the OREIS information on any real train incidents, however, the information contained within OREIS database would prove very valuable and useful in the event of an actual incident within the greater Houston Metropolitan Area.

Marc Berryman
Manager GIS
Greater Harris County 911 Emergency Network
Houston, Texas

OREIS is a great product. However, the primary rail company in our area- Florida East Coast, does not seem to participate in OREIS.

Jonathan Lord
EMA Coordinator
Miami-Dade County Emergency Management
Miami, Florida

We are new to the system but see great benefits with this program and are looking forward to expand it to mobile units soon

**Craig Goss
Fire Chief
Morris Township Fire Department
Morris Township, New Jersey**

To my knowledge, we have not utilized this program in an emergency situation; however it is a great resource for chemicals.

**Captain Gary Nahrstedt
Saybrook Fire Department
Ashtabula, Ohio**

Yes, we just received several copies for the Hazmat Team and EOC. It is too early to provide much feedback.

**David E. Layman
Battalion Chief
Newport News Fire Department
Newport News, Virginia**

I wish it was easier to load onto a stand alone computer and register by phone as opposed to via internet. We have a stand alone computer with no internet connection.

**Craig Scholl
Supervisor
Clinton County EMA
Clinton, New York**

We have not had the opportunity to use the information, however the HazMat Team did put it in the response truck-if needed it will be there for future use.

**Diana Holmes
Coordinator
Montgomery County ESDA
Hillsboro, Illinois**

The software has not been used yet, but would seem to be an excellent resource.

John Loftis
Putnam County Fire Rescue
Putnam, Florida

Have not had the occasion to use OREIS 6.0 as of yet.

Tom Moeding
EM Director
Beadle County Emergency Management
Huron, South Dakota

I am sorry I can't be much help. I have not had a need or an opportunity to use the program.

Ronald Dunn
Deputy Chief/Hazardous Materials
New York State Office of Fire Prevention
Albany, New York

We have OREIS installed, but have not yet had the opportunity to use it.

Danny Kistner
Battalion Chief
Garland Fire Department
Garland, Texas

I have to be honest with you, other than loading the software into my laptop in my command car. We have not used it as of yet, have gone through the software and all of the features look like they will be very helpful but as of now I have not used it enough to give you an adequate review. Sorry, but I will forward my comments as soon as I have a chance to use it.

Joe Flanagan
Fire Chief
Boylston Fire Department
Boylston, Massachusetts
